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Senator the Hon. M. P. Fifield
Minister for Communications
Suite M1 46
Parliament House
Canberra ACT 2600

Dear Minister,

We write to you requesting an urgent meeting to discuss the future of the National Relay Service (NRS).

Our four national consumer organisations (Deaf Australia, Deafness Forum Australia, Deafblind Australia and Communication Rights Australia) are keen advocates and users of the NRS and seek to discuss our position paper which we have put together with support from allied organisations including the Australian Federation of Deaf Societies, National Seniors, Conexu Foundation, Australian Sign Language Interpreters Association and Australian Consumer Communications Action Network.

The position paper attached, is a collective summary and updated response to the 2016 NRS Consultation paper and other related issues.

We are very concerned about the 23 June 2017 NRS announcement and the associated implementation plan for the future of the NRS.

We want to work with you and the Department to achieve the best outcome for an effective and efficient NRS that we can all be proud of and serves as a global model of best practice.

We look forward to hearing from you and an opportunity to meet.

Yours sincerely,



Kyle Miers
Chief Executive
Deaf Australia



Steve Williamson
Chief Executive
Deafness Forum of
Australia



David Murray
Executive Officer
Deafblind Australia



Jan Ashford
Chief Executive Officer
Communication Rights
Australia

27 June 2017

CC: Michelle Rowland MP – Shadow Minister for Communications

